

Accessibility

Annual Status Report

2021

The **Township of Jocelyn** continues to make efforts to improve upon its provision of services to ensure the accessibility needs of persons with disabilities are met in a timely manner, consistent with the specific requirements of the Accessibility for Ontarians with Disabilities Act (AODA 2005) and its regulations.

In 2020 and 2021, we did not take on any accessibility improvements to the municipal properties.

We continue to work on revamping of our municipal website and is now operational, however we are still uploading information. It will ensure compliance with WCAG 2.0 Level AA standards.

We continue to offer multiple payment options for all ratepayers, but it has certain advantages for residents with mobility issues. We have added etransfer payment options for all services where fees are required, including tax payments, building permits, tax certificates, shore road allowance, tipping fees, dog tags, cemetery plot sales and zoning amendment applications. This form of electronic payment is in addition to acceptance of online bill payments for property taxes. We will continue to review other areas where the needs of residents can be fulfilled electronically.

December 14, 2021